## WHAT IS CLAIMED IS:

 A method of determining operational status of a wireless communication device capable of executing server-side applications, the method comprising:

sending a message to said wireless communication device capable of executing server-side applications requesting operational status of the device; and

receiving a response message from said wireless communication device indicative of the operational status of the device.

- The method of claim 1 wherein said operational status of the wireless communication device comprises an indication of N most recent errors occurring at said wireless communication device, where N is an integer.
- 3. The method of claim 1 wherein said operational status of the wireless communication device comprises an indication of N messages most frequently received at said device, where N is an integer.
- 4. The method of claim 1 wherein said operational status of the wireless communication device comprises an indication of a user interface screen currently displayed at said device.
- 5. The method of claim 1 wherein said operational status of the wireless communication device comprises a network identifier identifying a wireless network over which said device is communicating.
- 6. The method of claim 1 wherein said operational status of the wireless communication device comprises an indication of a make and model of said wireless communication device.

- 7. The method of claim 1 wherein said operational status of the wireless communication device comprises an indication of power remaining at said wireless communication device.
- 8. The method of claim 1 wherein said operational status of the wireless communication device comprises an indication of available memory at said wireless communication device.
- 9. A method of providing the operational status of a wireless communication device capable of executing server-side applications, the method comprising:

receiving a message at said wireless communication device capable of executing server-side applications requesting operational status of the device, said receiving resulting in a received message;

composing a response message from said wireless communication device indicative of the operational status of the device; and

sending said response message from said wireless communication device to an originator of said received message.

- The method of claim 9 wherein said response message is an eXtensible Markup Language (XML) message.
- 11. The method of claim 10 wherein said composing comprises verifying that a textual operational status description forming part of said response message omits illegal XML characters.
- 12. The method of claim 10 wherein said verifying comprises passing said textual operational status description through an XML formatter for removal of any illegal XML characters.

13. A server comprising a processor and memory in communication with said processor storing machine-executable code adapting said server to:

send a message to said wireless communication device capable of executing server-side applications requesting operational status of the device; and

receive a response message from said wireless communication device indicative of the operational status of the device.

- 14. The server of claim 13 wherein said operational status of the wireless communication device comprises an indication of N most recent errors occurring at said wireless communication device, where N is an integer.
- 15. The server of claim 13 wherein said operational status of the wireless communication device comprises an indication of N messages most frequently received at said device, where N is an integer.
- 16. The server of claim 13 wherein said operational status of the wireless communication device comprises an indication of a user interface screen currently displayed at said device.
- 17. The server of claim 13 wherein said operational status of the wireless communication device comprises a network identifier identifying a wireless network over which said device is communicating.
- 18. The server of claim 13 wherein said operational status of the wireless communication device comprises an indication of a make and model of said wireless communication device.

- 19. The server of claim 13 wherein said operational status of the wireless communication device comprises an indication of power remaining at said wireless communication device.
- 20. The server of claim 13 wherein said operational status of the wireless communication device comprises an indication of available memory at said wireless communication device.
- 21. A wireless communication device comprising a processor and memory in communication with said processor storing machine-executable code adapting said device to:

receive a message at said wireless communication device capable of executing server-side applications requesting operational status of the device, said receiving resulting in a received message;

compose a response message from said wireless communication device indicative of the operational status of the device; and

send said response message from said wireless communication device to an originator of said received message.

- 22. The device of claim 21 wherein said response message is an eXtensible Markup Language (XML) message.
- 23. The device of claim 21 wherein said composing comprises verifying that a textual operational status description forming part of said response message omits illegal XML characters.
- 24. The device of claim 23 wherein said verifying comprises passing said textual operational status description through an XML formatter for removal of any illegal XML characters.